BCIU
Berks County Intermediate Unit
an educational service agency

OFFICE OF
INFORMATION TECHNOLOGY

IU 14

IT

Scott Major
CIO/Director

The CIO/Director shall be responsible for planning, administering, and supervising all areas including: general administration, infrastructure and operations, security and compliance, innovative initiatives, software services, grant and funding development, and the development and delivery of technology services for the Office of Information Technology, BCIU programs, constituent school districts and the community at large. Other key assignments include Open Records Officer, Information Security Officer, DCMA Officer, PAIMS, Technology Advisory Group, PAIUnet.

Cherie Zimmerman
Assistant Director

The Assistant Director shall be responsible for assisting the CIO/Director in planning, administering, budgeting, and supervising activities for the Office of Information Technology. Provide direct oversight of infrastructure and operations, software support and development services, the Print Services Center, project management, as well as, marketing and customer service efforts, serving the Office of Information Technology, BCIU programs, constituent school districts, and the community at large. Other key assignments include Technology Advisory Group, Educational Technology Pool Counsel, PAIUnet, PAIMS, PAIU consortium purchasing, and E-rate Services.

Information Technology (IT) Service Center

From the internet and connectivity down to "desktop" devices and software, the IT Service Center is committed to resolving and/or escalating any technology-related issues, and ensuring seamless access and support for all users within the organization.

Visit **BCIU Unify** for tech support.

IT Service Center
610-987-8482

Print Services Center

Quality, high-speed print and finishing services for a variety of needs, including black & white or color production of posters, brochures, labels, booklets, documents, multi-part forms, and more.

Visit **BCIU Unify** to place your next print order.

Print Services Center
PrintServices@berksiu.org
610-987-8450

CONTACT US

Scott Major
CIO | Director
610-987-8507
scomaj@berksiu.org

Cherie Zimmerman
Assistant Director |
610-987-8567
chezim@berksiu.org

Greg Eckel
Program Administrator |
610-987-8461
greeck@berksiu.org

Rich Loveless
Program Administrator |
610-987-8565
riclov@berksiu.org

Greg Eckel, Program Administrator

Administrative, Infrastructure, and Operational Services

- Servers, storage, and virtual environment administration and management

- Office 365 Administration, Email, file shares, print, active directory & policy management services

- Data Center/Infrastructure & Operations Management

- Network, server, and desktop security administration and monitoring

- Regional Wide Area Network administration, monitoring, security compliance, and grant funding application

- Network consulting services including design, troubleshooting/diagnostic, and configuration

- VOIP phone system and cell phone service management

- Desktop computer deployment, management, troubleshooting, software support, and lease management

- Mobile Device procurement, deployment, management and support

- Multi-purpose peripheral device lease management, maintenance, and support

- Technology purchases process management, compatibility analysis, legal review, and installation

Rich Loveless, Program Administrator

Software Development & Support Services

- Software application development and procurement, including implementation, training, and administration services

- Development and support of Transportation software, eTaxTrax®, Career Ready Platform, internal tools, applications, and websites for BCIU Programs and across the Commonwealth

- Sharepoint & BCIUnify Intranet development, administration, training, and support

- Software as a Service (SaaS) delivery of application software to school districts, townships, municipalities, and BCIU programs for:

  – K-12 Student Management (Infinite Campus)

  – K-12 Special Education Case/Information Management (Infinite Campus)

  – K-12 Financial Management (CSIU Financial Information System (FIS) / eFinancePLUS)

  – Census, Real Estate, and Per Capita Tax Management (eTaxTrax®)

- Pennsylvania Information Management System (PIMS), PennData, and Alternative Education Reporting support services

- Support for state and federal reporting initiatives, such as PASecureID, ESSA, Data Quality Network, AFR, tax collection agencies, etc.

- Frontline Professional Growth for professional development and Act 48 tracking as well as online course registration & management

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